

## Contacts

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## Company policy

Transpack S.p.a.'s mission is to be a point of reference in the industrial packaging and logistics services sectors in terms of quality, product reliability and related services, respect for the environment and sustainable development, in order to achieve complete customer satisfaction and compliance with environmental requirements. To complete this mission, Transpack S.p.a. has obtained AEO certification, acquiring the role of Authorised Economic Operator.

Transpack S.p.a. ensures, through the definition of appropriate processes, that the customer's requirements are identified, defined and met in order to increase customer satisfaction, in compliance with environmental requirements and current legislation.

For this reason, Transpack S.p.a. confirms its willingness to maintain and keep up-to-date its integrated management system for quality and the environment in compliance with the reference standards UNI EN ISO 9001:2015, UNI EN ISO 14001:2015 and to equip itself with a management system for safety in the workplace in compliance with the UNI ISO 45001:2018 standard.

This integrated system is recognised as a tool and reference for the planning and organisation of the processes identified and finished for the supply of products and the provision of services that meet the needs of customers, for the prevention, containment and eventual elimination of environmental impacts and risks to workers' health and safety.

Adaptation to the standards requires all those who work with Transpack S.p.a. to follow this Policy, which envisages:

- ❖ to carefully identify, review, document and translate them into precise commercial commitments and to meet customer requirements, mandatory requirements and any other identified requirement related to the product and service supplied by Transpack S.p.a. and to all processes of packaging design, supply and logistics services on behalf of the customer;
- ❖ to undertake to comply with the applicable legal requirements and with the other requirements set out by the company concerning occupational health and safety hazards and environmental impacts;
- ❖ to monitor and review over time the internal and external context in which the company operates and the needs and expectations of stakeholders relevant to the company's mission and strategies;
- ❖ to work with an attitude of mind, in order to every major event, effective or potential, is evaluated from the point of view of its possible consequences on the ability to supply compliant products, to satisfy the customer and the customer's customer, to impact on the environment and on the health and safety of workers;
- ❖ to make or refrain from making decisions at any level supported by a rational assessment of the effects that might result in line with the above assessment;
- ❖ to strive for improvement, innovation in product and service quality, environmental performance and prevention of worker health and safety.

### Quality

Comieco  
PEFC - FSC®  
AEO  
FITOK  
ISO 9001  
ISO 14001

### Hub

Pontelongo (PD)  
Piove di Sacco (PD)  
Noventa di P. (VE)  
Candelù (TV)  
Verona (VR)  
Brendola (VI)

S. S. Giovanni (MI)  
Busto Arsizio (VA)  
Piacenza (PC)  
Imola (BO)  
Valsamoggia (BO)

Ozzano d'Emilia (BO)  
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In order to keep the system under control, measurable objectives are defined for the relevant levels of the organisation, relating to products/services, environmental impacts and adverse events to health and safety in the workplace.

These goals are measured and the data analysed periodically in a structural framework that allows the continuous improvement of Transpack S.p.a.'s performance and the results communicated to the staff in order to make them aware of their duties within the system.

Transpack S.p.a. is committed to an efficient use of energy resources, using biomass for energy production and promoting the use of renewable sources.

The company's Quality and Environmental Policy, formalised in this document, is reviewed at least annually, is made available to all collaborating personnel and made available to interested parties.

Pontelongo, 01/02/2022

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